



Customer Service Initiative

Service Commitment

Consistent

We will demonstrate consistency through uniformity in attitude, basic services and general procedures.

Knowledgeable

We will demonstrate knowledge through possessing the range of information and understanding to anticipate and address the needs of our students and the community.

Approachable

We will demonstrate approachability by being accessible and through authentic concern for all stakeholders.

Courteous

We will demonstrate courteousness by being highly aware of how our actions and speech affect the people we serve.

Professional

We will demonstrate professionalism through commitment to high standards, honorable values, accountability, excellence, continuous self improvement and mutual respect.

Proactive

We will demonstrate proactivity by acting in anticipation of future problems, needs or changes.