



## Technology support available for students

Technology support is available for students as M State and the Minnesota State system move from in-person to virtual delivery of courses. The following assistance is available:

- **One Phone Number = Many People Ready to Help:** Students can call **1-844-456-3876** for direct support. Students will receive immediate assistance or be guided through the process to submit a ticket for more complex issues
  - Information about areas of assistance and extended hours can be found at the Student Academic Continuity site: <https://asanewsletter.org/academic-continuity-students/> and noted below.
- Assistance with D2L Brightspace, Kaltura MediaSpace, Office 365 (Teams, Skype, Stream, Email), Star ID and Zoom is available by calling 1-844-456-3876.

Hours of operation are:

Monday-Thursday: 7 am-midnight

Friday: 7 am- 8 pm

Saturday: 7:30 am-6 pm

Sunday: 11 am-10 pm

- **Student Guides:** Text and video guides for D2L Brightspace, Zoom, Kaltura MediaSpace and Office 365 are also available at the [Student Academic Continuity](#) site.