Technology support available for students

Technology support is available for students as M State and the Minnesota State system move from in-person to virtual delivery of courses. The following assistance is available:

- **One Phone Number = Many People Ready to Help**: Students can call 1-844-456-3876 for direct support. Students will receive immediate assistance or be guided through the process to submit a ticket for more complex issues.
  - Information about areas of assistance and extended hours can be found at the Student Academic Continuity site: [https://asanewsletter.org/academic-continuity-students/](https://asanewsletter.org/academic-continuity-students/) and noted below.

- Assistance with D2L Brightspace, Kaltura MediaSpace, Office 365 (Teams, Skype, Stream, Email), Star ID and Zoom is available by calling 1-844-456-3876.

  Hours of operation are:
  - Monday-Thursday: 7 am-midnight
  - Friday: 7 am- 8 pm
  - Saturday: 7:30 am-6 pm
  - Sunday: 11 am-10 pm

- **Student Guides**: Text and video guides for D2L Brightspace, Zoom, Kaltura MediaSpace and Office 365 are also available at the [Student Academic Continuity](https://asanewsletter.org/academic-continuity-students/) site.