**Technology support for students**

Technology support is available for students as M State and the Minnesota State system move from in-person to virtual delivery of courses. The following assistance is available:

* **One Phone Number = Many People Ready to Help**: Students can call **1-844-456-3876**for direct support. Students will receive immediate assistance or be guided through the process to submit a ticket for more complex issues
  + Information about areas of assistance and extended hours can be found at the Student Academic Continuity site: [https://asanewsletter.org/academic-continuity-students/](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fasanewsletter.org%2Facademic-continuity-students%2F&data=02%7C01%7Cpeg.kalar%40minnesota.edu%7Ca3ef161d9d834d4d553d08d7d4b2085f%7C5011c7c60ab446ab9ef4fae74a921a7f%7C0%7C0%7C637211733414439639&sdata=0LoRID2Tl08Q9L1DqZre025dK3LPzwTHxeMzm8BH1lY%3D&reserved=0) and noted below:

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| **Areas of Assistance** | **Days of Operation** | **Hours** |
| Star ID  D2L Brightspace  Kaltura MediaSpace  Zoom  Office 365 (Teams, Skype, Stream, Email) | Monday – Thursday  Friday  Saturday  Sunday | 7:00am to Midnight  7:00am to 8pm  7:30am to 6pm  11:00am to 10pm |

* **Student Guides** – Text and video guides for D2L Brightspace, Zoom, Kaltura MediaSpace, and Office 365 are also available at the [Student Academic Continuity](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fasanewsletter.org%2Facademic-continuity-students%2F&data=02%7C01%7Cpeg.kalar%40minnesota.edu%7Ca3ef161d9d834d4d553d08d7d4b2085f%7C5011c7c60ab446ab9ef4fae74a921a7f%7C0%7C0%7C637211733414439639&sdata=0LoRID2Tl08Q9L1DqZre025dK3LPzwTHxeMzm8BH1lY%3D&reserved=0) site.