

## DTRK2240 - Supervised Occupational Experience II

Credits:	4 (0/0/4)
Description:	Students will apply skill sets previously learned related to medium- and heavy-duty trucks at a sponsoring dealer or fleet shop. Skill sets will be identified in a training plan developed by industry and instructor.
Prerequisites:	
Corequisites:	
Pre/Corequisites*:	
Competencies:	<ol> <li>Demonstrate safety procedures.</li> <li>Utilize original equipment manufacturer (OEM) software</li> <li>Utilize company computing system.</li> <li>Demonstrate reliability and timeliness.</li> <li>Demonstrate cooperation.</li> <li>Adhere to company attendance policy.</li> <li>Adhere to company safety policies.</li> <li>Demonstrate ethical behavior.</li> <li>Demonstrate respect.</li> <li>Utilize original equipment manufacturer parts catalog to assist parts department.</li> <li>Demonstrate customer service skills equal to or greater than employer standards.</li> <li>Adhere to company policy while on service calls in a company vehicle.</li> <li>Demonstrate respect of company's equipment, tools, buildings and surroundings.</li> <li>Maintain a clean work environment per employer standards.</li> <li>Demonstrate professionalism.</li> </ol>
MnTC goal areas:	None

<sup>\*</sup>Can be taking as a Prerequisite or Corequisite.