

## DSET1124 - Diesel Shop Management

Credits:	1 (1/0/0)
Description:	This course provides students an opportunity to visit John Deere, Case New Holland or general shops and work with on-site instructors as it relates to management procedures including parts, ordering inventory, repair order writing, payroll, employee-employer relations, customer relations and communication skills.
Prerequisites:	
Corequisites:	
Pre/Corequisites*:	
Competencies:	<ol style="list-style-type: none"><li>1. Demonstrate professionalism.</li><li>2. Analyze customer concerns.</li><li>3. Design a shop layout.</li><li>4. Analyze union policies.</li><li>5. Evaluate employee relations.</li><li>6. Analyze advertising options.</li><li>7. Analyze shop management issues.</li></ol>
MnTC goal areas:	None

*\*Can be taking as a Prerequisite or Corequisite.*