

DSET1124 - Diesel Shop Management

Credits:	1 (1/0/0)
Description:	This course provides students an opportunity to visit John Deere, Case New Holland or general shops and work with on-site instructors as it relates to management procedures including parts, ordering inventory, repair order writing, payroll, employee-employer relations, customer relations and communication skills.
Prerequisites:	
Corequisites:	
Pre/Corequisites*:	
Competencies:	<ol style="list-style-type: none"> 1. Demonstrate professionalism. 2. Analyze customer concerns. 3. Design a shop layout. 4. Analyze union policies. 5. Evaluate employee relations. 6. Analyze advertising options. 7. Analyze shop management issues.
MnTC goal areas:	None

*Can be taking as a Prerequisite or Corequisite.