

DSET1124 - Diesel Shop Management

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| Credits: | 1 (1/0/0) |
| Description: | This course provides students an opportunity to visit John Deere, Case New Holland or general shops and work with on-site instructors as it relates to management procedures including parts, ordering inventory, repair order writing, payroll, employee-employer relations, customer relations and communication skills. |
| Prerequisites: | |
| Corequisites: | |
| Pre/Corequisites*: | |
| Competencies: | <ol style="list-style-type: none"> 1. Demonstrate professionalism. 2. Analyze customer concerns. 3. Design a shop layout. 4. Analyze union policies. 5. Evaluate employee relations. 6. Analyze advertising options. 7. Analyze shop management issues. |
| MnTC goal areas: | None |

*Can be taking as a Prerequisite or Corequisite.