# DSET1124 - Diesel Shop Management

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| Credits: | 1 (1/0/0) |
| Description: | This course provides students an opportunity to visit John Deere, Case New Holland or general shops and work with on-site instructors as it relates to management procedures including parts, ordering inventory, repair order writing, payroll, employee-employer relations, customer relations and communication skills. |
| Prerequisites: | |
| Corequisites: | |
| Pre/Corequisites*: | |
| Competencies: | 1. Demonstrate professionalism.<br>2. Analyze customer concerns.<br>3. Design a shop layout.<br>4. Analyze union policies.<br>5. Evaluate employee relations.<br>6. Analyze advertising options.<br>7. Analyze shop management issues. |
| MnTC goal areas: | None |

**Can be taking as a Prerequisite or Corequisite.*

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