

DSET1124 - Diesel Shop Management

Credits:	1 (1/0/0)
Description:	This course provides students an opportunity to visit John Deere, Case New Holland or general shops and work with on-site instructors as it relates to management procedures including parts, ordering inventory, repair order writing, payroll, employee-employer relations, customer relations and communication skills.
Prerequisites:	
Corequisites:	
Pre/Corequisites*:	
Competencies:	<ol style="list-style-type: none">1. Demonstrate professionalism.2. Analyze customer concerns.3. Design a shop layout.4. Analyze union policies.5. Evaluate employee relations.6. Analyze advertising options.7. Analyze shop management issues.
MnTC goal areas:	None

*Can be taking as a Prerequisite or Corequisite.