

COSM1002 - Client Communications

Credits:	1 (1/0/0)
Description:	This course teaches important principles used when working with different clients, focusing on creating positive interactions to meet clients' varying needs. Students learn strategies to establish well-developed communication, customer service and time management skills.
Prerequisites:	
Corequisites:	
Pre/Corequisites*:	
Competencies:	<ol style="list-style-type: none">1. List the principles that contribute to success.2. Demonstrate effective time management.3. Define ethics.4. Explain professional image.5. Demonstrate a professional attitude.6. Explain communicating for success.7. Practice communication skills.8. Conduct a client consultation.
MnTC goal areas:	None

*Can be taken as a Prerequisite or Corequisite.