

## COSM1002 - Client Communications

Credits:	1 (1/0/0)
Description:	This course teaches important principles used when working with different clients, focusing on creating positive interactions to meet clients' varying needs. Students learn strategies to establish well-developed communication, customer service and time management skills.
Prerequisites:	
Corequisites:	
Pre/Corequisites*:	
Competencies:	<ol style="list-style-type: none"> <li>1. List the principles that contribute to success.</li> <li>2. Demonstrate effective time management.</li> <li>3. Define ethics.</li> <li>4. Explain professional image.</li> <li>5. Demonstrate a professional attitude.</li> <li>6. Explain communicating for success.</li> <li>7. Practice communication skills.</li> <li>8. Conduct a client consultation.</li> </ol>
MnTC goal areas:	None

*\*Can be taking as a Prerequisite or Corequisite.*