Minnesota State
Community and Technical College

COSM1002 - Client Communications

Credits:	1 (1/0/0)
Description:	This course teaches important principles used when working with different clients, focusing on creating positive interactions to meet clients' varying needs. Students learn strategies to establish well-developed communication, customer service and time management skills.
Prerequisites:	
Corequisites:	
Pre/Corequisites*:	
Competencies:	1. List the principles that contribute to success. 2. Demonstrate effective time management. 3. Define ethics. 4. Explain professional image. 5. Demonstrate a professional attitude. 6. Explain communicating for success. 7. Practice communication skills. 8. Conduct a client consulation.
MnTC goal areas:	None

Can be taking as a Prerequisite or Corequisite.