

## COMM1100 - Communication and Effective Human Relations

Credits:	3 (3/0/0)
Description:	Meets MnTC Goal Areas 1 and 2. This course is designed to provide individuals with basic communication principles for positive relationships in career settings. This is accomplished through oral, written and intra/interpersonal communication skills which are valued for life and work experiences. Changes in the life/work environment are characterized by greater cultural diversity, the performance of more work by teams and the need for greater ability to cope effectively with life/work issues and problems that require extensive knowledge of human relationships.
Prerequisites:	<ul> <li>By Assessment</li> <li>OR</li> <li>ENGL0096</li> <li>OR</li> <li>ENGL0040</li> <li>ENGL0050</li> </ul>
Corequisites:	
Pre/Corequisites*:	
Competencies:	<ol> <li>Analyze the importance of applying human relationship skills in everyday communication.</li> <li>Review the history and evolution of the human relations movement as it relates to modern day challenges.</li> <li>Evaluate ways to improve personal and organizational communication.</li> <li>Explore communication styles, self esteem, personal values and beliefs, attitude formation, and motivation in relation to effectively dealing with others.</li> <li>Develop personal communication strategies for building good relationships.</li> <li>Characterize a professional image.</li> <li>Identify team building strategies.</li> <li>Describe effective conflict resolution strategies.</li> <li>Analyze modern-day challenges of human relations and communications.</li> <li>Develop a life plan for communication through effective human relations.</li> </ol>
MnTC goal areas:	1. Communication 2. Critical Thinking

<sup>\*</sup>*Can be taking as a Prerequisite or Corequisite.*