Policy Name: Custom Training Services

Policy
Custom Training Services (CTS) is the division of Minnesota State Community and Technical College that is charged with providing a non-traditional, external delivery system of consulting and educational services. These are provided to business, government and nonprofit organizations. CTS is committed to the:

- Establishment of strategic economic development alliances at regional and state levels
- Maintenance and strengthening of customer relationships and satisfaction
- Delivery of quality workforce and organizational programs
- Continual development of new business and industry relationships

Education solutions may be delivered through:

- **Skill-Based Curriculum Delivery**: Training and education delivered through an hour-based format with content tailored to achieve the customer's desired outcomes. Hour-based curriculum control originates within the CTS division.

- **Credit-Based Curriculum Delivery**: Education is delivered requiring College-level standards based on the needs of the customer; credits meet national accreditation standards. Credit-based curriculum control is of external origin to the CTS division and follows College policy and process.

Purpose
To establish and clarify the function and purpose of the CTS division in the College and to provide an access link to supporting policies and processes.

Responsibility
Vice President of CTS

- Maintains active membership in College senior leadership
- Provides senior leadership to the CTS division
- Ensures active communication between the CTS division and College

References
CTS System Intranet

Steward: Dean of Custom Training Services/Business & Entrepreneurial Services
Approval Date: March 1, 2005
Implementation Date: March 1, 2005